

# Feedback

At IntoJobs, we strive to provide excellent customer service in all our interactions with participants, employers and stakeholders. Whether your experience was good, bad or indifferent, we welcome your feedback and appreciate you taking the time to let us know how we went.

All feedback is reviewed by our team and is used to improve the quality of service we provide.

**We'll do our best to get back to you within one business day.**

We've made it easy to provide feedback, as below:

- Complete the online form or **download this form** and email it back to us
- Directly advise one of our friendly staff members at your local IntoJobs office
- Call IntoJobs on **1300 11 JOBS (5672)**
- Send us an email to [feedback@intojobs.com.au](mailto:feedback@intojobs.com.au)

Date of feedback*	<input type="text"/>
Your name* (or anonymous)	<input type="text"/>
Your phone number*	<input type="text"/>
Your email	<input type="text"/>
JSID/CRN (leave blank if you are not a participant or are submitting anonymously)	<input type="text"/>
Business name (leave blank if you are not an employer or submitting on behalf of an employer)	<input type="text"/>
Which IntoJobs service does this feedback relate to?	Workforce Australia <input type="checkbox"/> Employability Skills Training <input type="checkbox"/> Transition to Work <input type="checkbox"/> Self-Employment Assistance <input type="checkbox"/> Career Transition Assistance <input type="checkbox"/> General feedback <input type="checkbox"/>
Which IntoJobs site location relates to this feedback?	<input type="text"/>
IntoJobs staff member/s related to this feedback (if known)	<input type="text"/>
Your feedback: (please provide as much detail as possible so we can follow up if needed and advise our staff)	<input type="text"/>
Would you like to be contacted regarding this feedback?	Yes <input type="checkbox"/> No <input type="checkbox"/>